

Integrated Management System Policy

"GIM" d. o. o. Beograd is an entity committed to building a modern quality management system that will help our customers gain permanent trust in the quality of our services, and determined to develop an information security system to ensure security for customer data.

Consistent with our vision, mission and strategy, we have adopted this Integrated Management System Policy to demonstrate our commitment to being a safe, professional and innovative business partner.

In our business operations, we apply the Integrated Quality Management and Information Security Management System conforming to **ISO 9001:2015, ISO IEC 27001:2013 and SORS 9000/14 standards.**

The objectives of our Integrated Management System include the following:

- To fulfill our customers' and other stakeholders' requirements;
- To meet the highest standards with respect to our products and services;
- To maintain constant presence on the local and foreign markets;
- To build and cherish partner relationships with customers, suppliers and any other stakeholders in order to create new value and mutual trust;
- To obey the applicable legal regulations, environmental and working environment requirements, and all other technical recommendations and codes of good practice;
- To protect the environment by preventing pollution, reducing the use of our natural resources, minimizing waste production and conserving the natural resources;
- To take constant care of the health and safety of all our full-time and other employees through continuous process control and development of preventive measures;
- To maintain and keep improving the existing level of information security, including risk re-assessment;
- To implement systematic training and spark employees' motivation.
- To continue cooperation with the local and the wider community.
- To incessantly improve the effectiveness of the management system and our business performance.

Belgrade, **1 October 2018**

Director
Goran Todorović

